



OUR COMMITMENT TO SAFETY

Williams is committed to maintaining the highest standards of safety. We want to make sure our operations remain as safe as possible to protect you, the public, our employees and the pipelines' operational integrity.

Pipelines are the safest, most reliable and efficient manner of transporting energy products. Statistics gathered by the Nation Transportation Safety Board, a federal agency, indicate that less than one one-hundredth of one percent (.01%) of all transportation accidents in the U.S. are related to pipelines.

Pipelines exist almost everywhere throughout the United States – generally buried underground – transporting the energy that you depend on every day to heat your home, generate electricity, cook your food, and so much more. Pipelines are a vital and efficient part of the United States' energy infrastructure.

One of the greatest single challenges to safe pipeline operations is the accidental damage caused by excavation, construction, farming activities, or even homeowner construction and maintenance. Awareness is crucial in preventing pipeline accidents. Everyone can contribute to safety and security by knowing where pipelines are in their communities and how to recognize unauthorized activity or abnormal conditions.

By working together, we can reduce third party damage to the pipeline, prevent accidents, and maintain public safety. Call us immediately if you see suspicious activity and/or unauthorized construction near the pipeline right-of-way. No one should conduct blasting, ditching, drilling, leveling, or plowing near the pipeline right-of-way without contacting the local one-call center at least 48 hours in advance to have underground utilities marked.

EMERGENCY PREPAREDNESS

Company representatives meet regularly with firefighters, emergency

management officials, law enforcement officers, public officials, and planning agencies to review emergency response procedures. In case of an emergency, Williams will immediately dispatch personnel to the site to help handle the emergency and to provide information to emergency responders. We will also take the necessary operating actions – starting and stopping equipment, closing and opening valves, and other steps – to minimize the impact of the emergency.

Emergency Responders, here are a few suggestions for keeping the public safe in the event of a pipeline emergency:

- Secure the area around the leak to a safe distance. This could include the evacuation of people from homes, businesses, schools, nursing homes, and other locations. Use barricades to limit access.
- If the pipeline leak is not burning, take steps to prevent ignition. Prohibit smoking, reroute traffic, and shut off the electricity and residential gas supply.
- Contact the pipeline company as quickly as possible. Pipeline marker signs show the pipeline company's name, emergency telephone number, and pipeline contents.
- If you are unfamiliar with the pipeline involved in the emergency, do not attempt to operate any of the valves on the pipeline. Improper operation of the valves could worsen the situation and cause other accidents to happen.

WHAT TO DO IF A LEAK OCCURS

If you suspect a pipeline leak is under way, your first concern should be for your personal safety and the safety of people in the surrounding area. Once you are in a safe place, notify the pipeline company immediately. The phone number on the pipeline marker will connect you with the company's 24-hour emergency gas control center. Tell them the location, your name and any other details about the incident.

EMERGENCY CONTACT:

1-855-945-5762

PRODUCTS/DOT GUIDEBOOK ID#/GUIDE#:

Ethane	1035	115
Methane	1971	115

LOUISIANA PARISHES OF OPERATION:

Acadia	Lafayette
Ascension	Red River
Assumption	Sabine
Bienville	St. Charles
Caddo	St. James
Calcasieu	St. John
Cameron	St. Martin
Desoto	Webster
Jeff Davis	West Baton Rouge
Iberville	

Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.

The pipeline control center will dispatch company representatives to the area where the incident has occurred. While that representative is en route, stay in close contact with the pipeline company. You should also take the following steps:

- Turn off all machinery and vehicles. Avoid driving over the affected area.
- Do not light a match.
- Do not turn any electrical switches on or off.
- Do not allow any smoking.
- Move the public upwind of any leak or vapor clouds.
- Do not attempt to extinguish any fire or flames on the pipeline right-of-way.
- Do not attempt to turn on or operate any pipeline valves. This could potentially make the situation more dangerous and spread the damage. Recommended traffic control and evacuation procedures at the release site:

- Prohibit traffic and the public from entering the area.
- Clear all vehicles and traffic for incoming emergency vehicles.
- Direct the public to a safe location.

If you have trouble identifying the pipeline operator or other underground facility operators in the area, your state's One-Call center may be able to provide assistance. You can reach your state's One-Call center by dialing 811.

Also, be aware that when responding to an incident involving pipeline facilities, the movement of heavy equipment on the right-of-way may pose an additional

hazard to people working in, and around, the accident location. Check with the pipeline operator before positioning or moving any heavy equipment on or across the pipeline right of way.

Product	Leak Type	Vapors
Highly Volatile Liquids [such as: butane, propane and ethane.]	Gas	Initial vapors are heavier than air, spread along ground and may travel to source of ignition and flash back.
Health Hazards	Will be easily ignited by heat, sparks or flames and will form explosive mixtures with air. Vapors may cause dizziness or asphyxiation without warning and may be toxic if inhaled at high concentrations. Contact with gas or liquefied gas may cause burns, severe injury and/or frostbite. Fire may produce irritating and/or toxic gases.	